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**From:** Hanchett, James (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MASSMAIL-01/CN=RECIPIENTS/CN=JAMES.HANCHETT]  
**Sent:** 12/11/2012 1:22:32 PM  
**To:** Gagnon, Kenneth (POL) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Kenneth.gagnon090]  
**CC:** Riddell, Sandra (POL) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Sandra.riddelle18]

Hi Ken,

The laser in our Perkin-Elmer FTIR (about 5 years old) has died and must be replaced. It's a Spectrum 100 Serial Number 77664. What do I have to do to get this done?

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